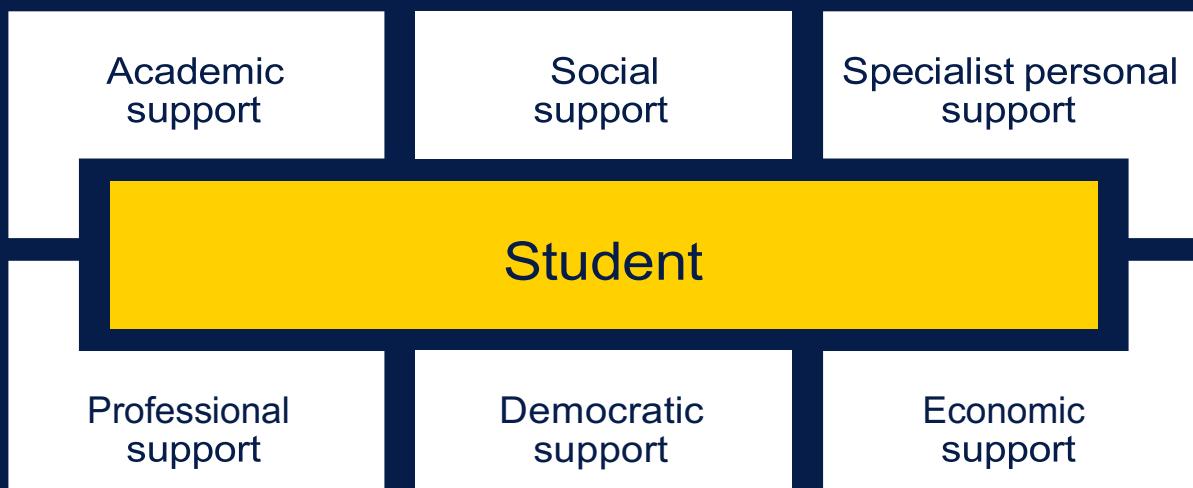


The Team around the ARUL Student



Academic support	Module Leaders and module tutors; Department Academic Support; Personal Development Tutors; Director of Studies Office; Learning Resources: Learning Resource Centre with library, ARU digital library, remote and on-site support for online learning, study areas (including bookable computer stations in quiet study areas), Kortext (free core textbook for modules); VLE module content; Online resources and communications etc.
Professional support	Employability Service with student and alumni support for career guidance, job applications and enterprise. Online Employability platforms: Career Zone and Handshake for graduate jobs. Network of graduate employers and employer engagement. Academics with extensive professional / industry experience; iCentre; Technical Support Team via Zoom live chat and online MS Office and IT training classes; IT skills support on VLE and other essential IT services.
Specialist Personal support	Wellbeing, Disability & Inclusion Team (Student Wellbeing Advisor, Student Wellbeing Officer, Wellbeing Workshops, Counselling service); Wellbeing students' portal with online resources and communications; iCentre; Director of Studies Office; Academic Engagement Team; Students' Union Advice Service.
Economic support	Finance Department; Transport Bursary; 2 day week timetable¹; Top Achiever bursary; Achievement Scholarships; Kortext; Student Grants, Allowances, Discounts (including £2,000 discount for postgraduate study for our undergraduate alumni) and Benefits; Student Finance England (loans for undergraduate and postgraduate study); Office 365 (free Outlook, Word, Excel and PowerPoint software).
Social support	Students' Union social support , including fund for student extra-curricular projects; Student peer interaction & support , including pair/group/team work; London campus with buildings in the East India Docks and convenient transport links; Multi-faith room; Student common spaces; Online chat room.
Democratic support	Students' Union representation support for a range of matters, including Student Representatives for every course and an ARU London Vice President as elected from and by the student body; regular feedback sessions, campaigns and focus groups. Student consultations, student feedback/ evaluations.

1. Not available to LLB students at levels 5 and 6 taking optional modules or those students re-taking modules

References

Tinto, V. (1975) 'Dropout from Higher Education: A Theoretical Synthesis of Recent Research', *Review of Educational Research*, 45, 89-125
 Thomas, E.A.M (2002) 'Student retention in higher education: the role of institutional habitus' *Journal of Educational Policy*, 17(4), 423-442
 Thomas, L. (2012) 'Aspirations for a masters level teaching profession' PhD thesis