

Results FAQs

I have failed one of my modules, what do I do?

If you have failed a module, you will need to resit it at the next available assessment point. You will need to wait to receive further communication regarding your resit to your student email.

I am unhappy about one of my grades, who can I talk to?

The marking at ARU London is subject to a rigorous moderation process to ensure grades are consistent and fair. Scripts cannot be re-marked, nor can a student appeal against academic judgment. If you are unhappy with a mark, you should talk to your module leader, who will talk you through the marking criteria.

How can I obtain a copy of my results?

Students can download a PDF copy of their transcript from their e:Vision, which will detail all their finalised grades to date.

My result(s) on e:Vision shows HE – what does this mean?

HE means that your mark is ‘held’ for investigation. This can happen because of poor academic practice or due to assessment offence. You will need to check your student email for further communication.

Why are my results blank on e:Vision?

Results will show as blank until they have been conferred / finalised by the Award’s Board. Please ask the Director of Studies Office if you are unsure of the date of the Award’s Board this trimester.

Alternatively, results may show blank if work is still being marked, e.g. if students requested an extension, there may be a delay in marking for these assessments. Your marks will show on e:Vision once they have been processed.

Why have I been called for an *Assessment Offence* meeting?

All students with an *Assessment Offence* are invited to discuss the allegation further with the Director of Studies. Students may have an alleged *Assessment Offence* if the marker believes the student attempted to gain an unfair academic advantage in the assessment process. There are many forms of *Assessment Offence* for example falsifying data, plagiarism, collusion, and taking unauthorised material into an exam room.

What will happen if I do not attend the meeting?

If you fail to respond or attend the meeting, it will be assumed that you admit to the allegation. If you have a valid reason for not being able to attend your meeting, please contact the Director of Studies Office.

What outcome can I expect from the *Assessment Offence* meeting?

If the *Assessment Offence* is not proven there will be no further action taken and you will receive the grade, which was 'held'.

If *Assessment Offence* is proven - a warning letter is placed on your student file and you will be required to complete the assessment again. Your marks for the new attempt will be capped at 40%.

FC is showing under one of my results, what does FC mean?

FC means that although you have technically failed, the Award's Board may compensate your mark so that it becomes a pass.

If the decision is made to compensate, the mark becomes CP - *Compensated Pass*. If the Award's Board determines that it will not be compensated, the result will become FR - *Fail with Resit Pending*.

What is a *Qualifying Mark*?

The *Qualifying Mark* is the minimum mark you need to achieve in an element of a module to pass. This is usually 30%. However, you still must achieve 40% overall to pass the module.

Example 1: You achieve 38% in a presentation and 55% in the written assessment in a module where both elements carry a 50% weighting. Your overall module mark is 47% and you therefore pass the module.

Example 2: You achieve 38% in a presentation, but 32% in the written assessment in a module where both elements carry a 50% weighting. Your overall module mark is 35% and you therefore fail this module.

Example 3: You achieve 70% in your exam and 28% in your coursework in a module where both elements carry a 50% weighting. Your overall module mark is 49% but you fail the module because you have not achieved the qualifying mark for your coursework.

How is my degree classification calculated?

Your final degree classification will be calculated by taking your highest 60 credits of grades from level 5, and all of your level 6 grades and then taking the mean average of this. (*If you have studied a 15-credit module at level 5 and level 6 you can take 75 credits from level 5 and 105 from level 6, if this gives a higher average, although this will be worked out automatically for you, to produce the highest grade.*)

Please note: All grades are provisional and subject to change, please wait until it has been conferred (finalised) by the Award's Board.

What is a retake? Is it different to a resit?

If you fail a module you will be given a resit, this will be at the next assessment point and depending on where you are in your studies you may be able to do this without additional teaching. If you fail the resit you will be given a retake, which means you take the whole module again including classes and all assessments. This process can be repeated provided that you do not exceed the maximum amount of retake credits permitted by the regulations.

If I do not complete my re-sits during the re-sit period, can I start the whole year again?

Unfortunately, restarting the whole year is not an option you can select as all decisions regarding your progression are made by the Award's Board. If you fail more than one module after resit but have passed at least 30 credits (in your current level), then you may be eligible for a repeat year of study.

If you fail all of your modules in a level after the resit then you may be discontinued from your programme of studies.

If you need any further information, or if you are unsure about anything, please contact the Director of Studies Office on email: DOS@london.aru.ac.uk