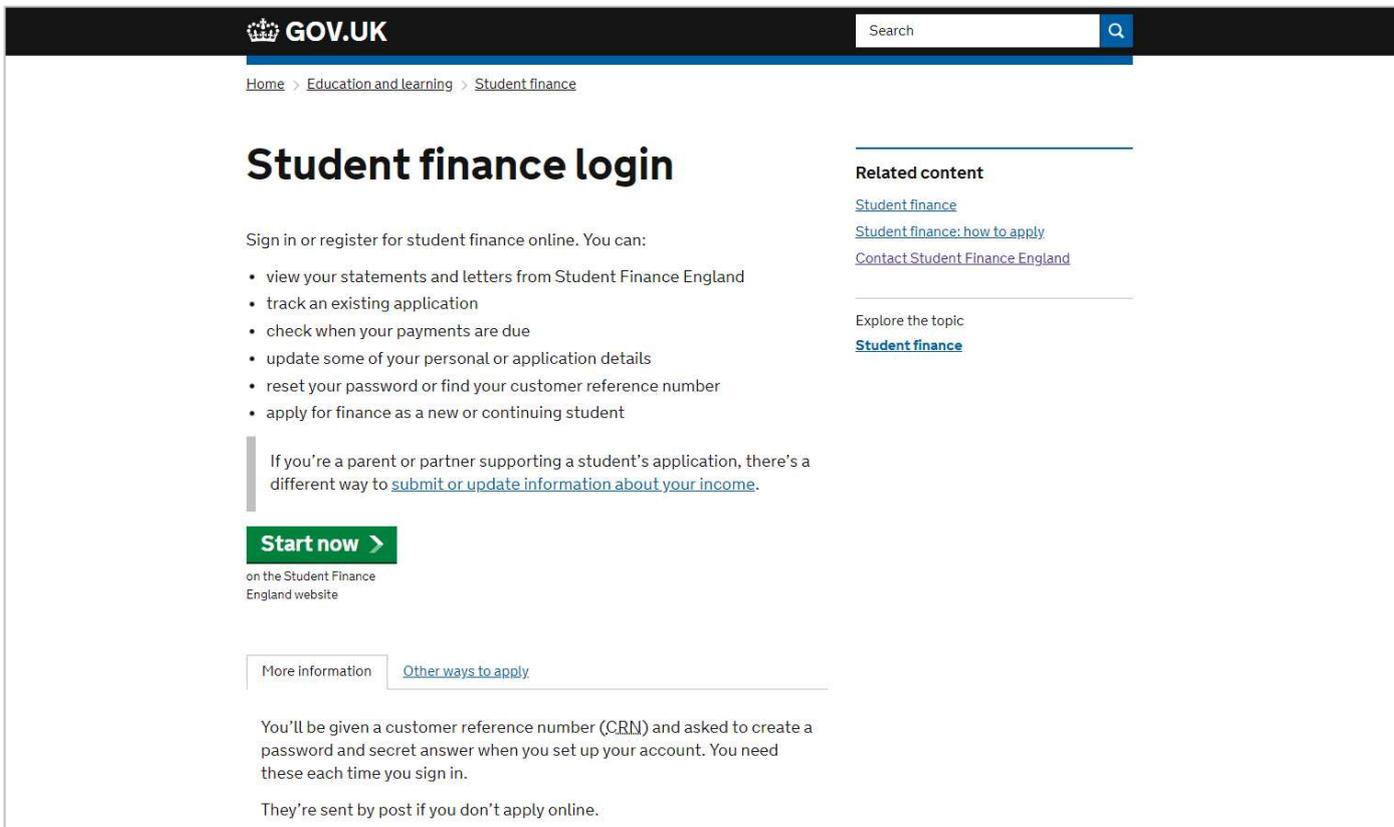


## How Create an Online Account

### Creating A Student Finance Online Account

1) Start by visiting; <https://www.gov.uk/student-finance-register-login> - click “Start Now” to begin your application.



The screenshot shows the GOV.UK website header with the logo and a search bar. Below the header, the breadcrumb trail reads: Home > Education and learning > Student finance. The main heading is "Student finance login".

Sign in or register for student finance online. You can:

- view your statements and letters from Student Finance England
- track an existing application
- check when your payments are due
- update some of your personal or application details
- reset your password or find your customer reference number
- apply for finance as a new or continuing student

If you're a parent or partner supporting a student's application, there's a different way to [submit or update information about your income](#).

**Start now >**  
on the Student Finance England website

More information [Other ways to apply](#)

You'll be given a customer reference number (CRN) and asked to create a password and secret answer when you set up your account. You need these each time you sign in.

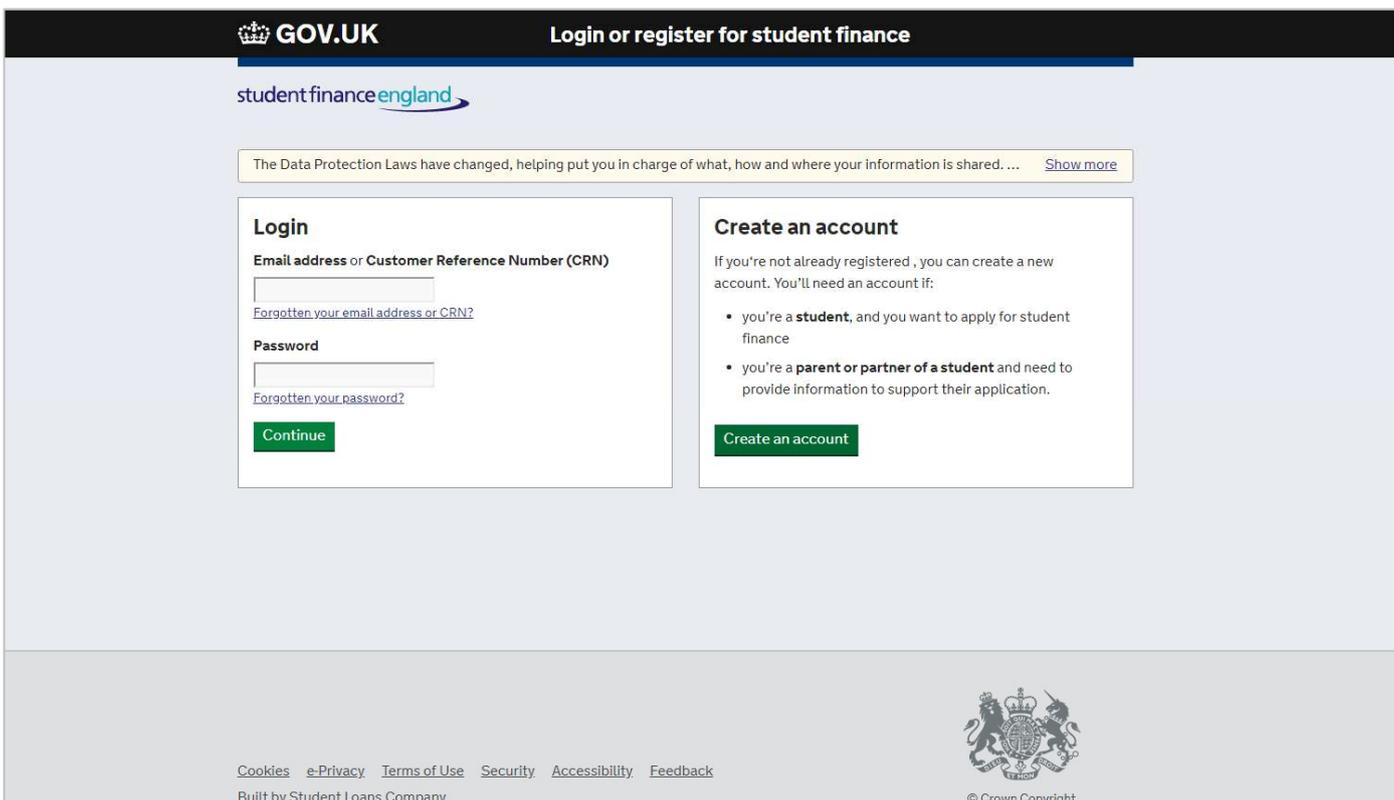
They're sent by post if you don't apply online.

**Related content**

- [Student finance](#)
- [Student finance: how to apply](#)
- [Contact Student Finance England](#)

Explore the topic  
[Student finance](#)

2) Click on the “Create an Account”.



The screenshot shows the "Login or register for student finance" page on GOV.UK. The header includes the GOV.UK logo and the text "Login or register for student finance". Below the header is the "student finance england" logo.

The Data Protection Laws have changed, helping put you in charge of what, how and where your information is shared. ... [Show more](#)

**Login**

Email address or Customer Reference Number (CRN)

[Forgotten your email address or CRN?](#)

Password

[Forgotten your password?](#)

**Continue**

**Create an account**

If you're not already registered, you can create a new account. You'll need an account if:

- you're a **student**, and you want to apply for student finance
- you're a **parent or partner of a student** and need to provide information to support their application.

**Create an account**

At the bottom of the page, there are links for Cookies, e-Privacy, Terms of Use, Security, Accessibility, and Feedback. It also states "Built by Student Loans Company" and "© Crown Copyright".

3) Select the relevant box then click “Continue”.

 **Register for a student finance account**

We're always trying to improve our service – [your feedback](#) helps us do this.

studentfinanceengland

## Have you ever applied for student finance before?

Let us know if you've ever applied for student finance from the UK Government. It doesn't matter how long ago you applied, if it was online or using a paper form, or if you applied to us or your local authority.

Yes, I have applied for student finance before

No, I haven't applied for student finance before

[Continue](#)

[Cookies](#) [e-Privacy](#) [Terms of Use](#) [Security](#) [Accessibility](#) [Feedback](#)  
Built by [Student Loans Company](#)



4) Once again, select the relevant box then click “Continue”.

 **Register for a student finance account**

We're always trying to improve our service – [your feedback](#) helps us do this.

studentfinanceengland

## Have you ever provided financial details to Student Finance to support a student's application?

Yes, I have given financial details to support a student before

No, I have never given financial details to Student Finance

[Continue](#)

[Cookies](#) [e-Privacy](#) [Terms of Use](#) [Security](#) [Accessibility](#) [Feedback](#)  
Built by [Student Loans Company](#)



5) Input your personal information at this stage and then click “Next”.

 **Register for a student finance account**

We're always trying to improve our service – [your feedback](#) helps us do this.



## Create an account

Please provide the following information so we can create your account.

**Title**

**First name(s)**

**Last name**

**Gender**

**Date of birth**

6) Once completed – fill in your home address and click “Next”.

 **Register for a student finance account**

We're always trying to improve our service – [your feedback](#) helps us do this.



## Create an account

Personal Details [Change](#)

---

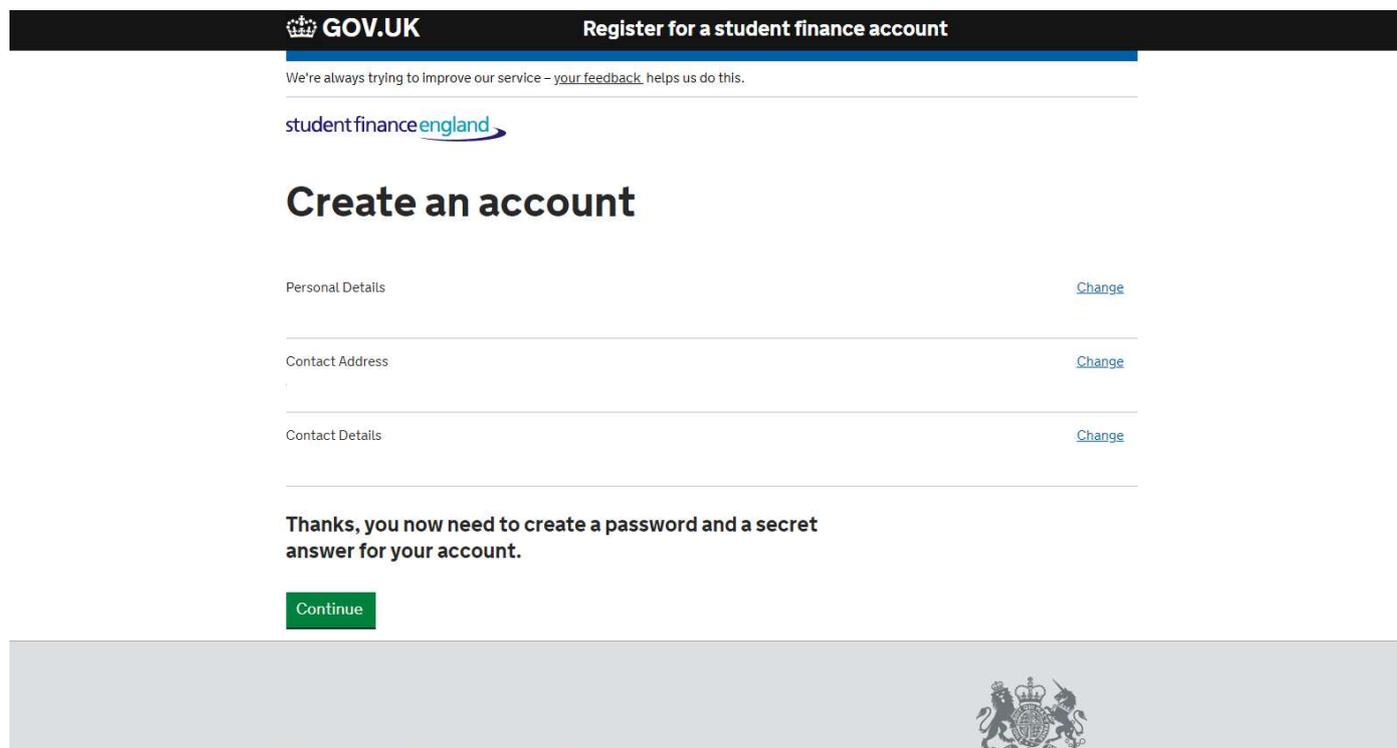
**Home Address**

If you're a student, this is the address you normally live at when you're not studying.  
If you have a British Forces Post Office address you should give this as your home address.

**Postcode**

[I don't know my postcode or don't have a UK address](#)

7) Once you have entered in your personal details, you will be directed to the summary page. If you would like to change your details at any time, click “**Change**”. If not, click “**Continue**”.



**GOV.UK** Register for a student finance account

We're always trying to improve our service – [your feedback](#) helps us do this.

studentfinanceengland

## Create an account

Personal Details [Change](#)

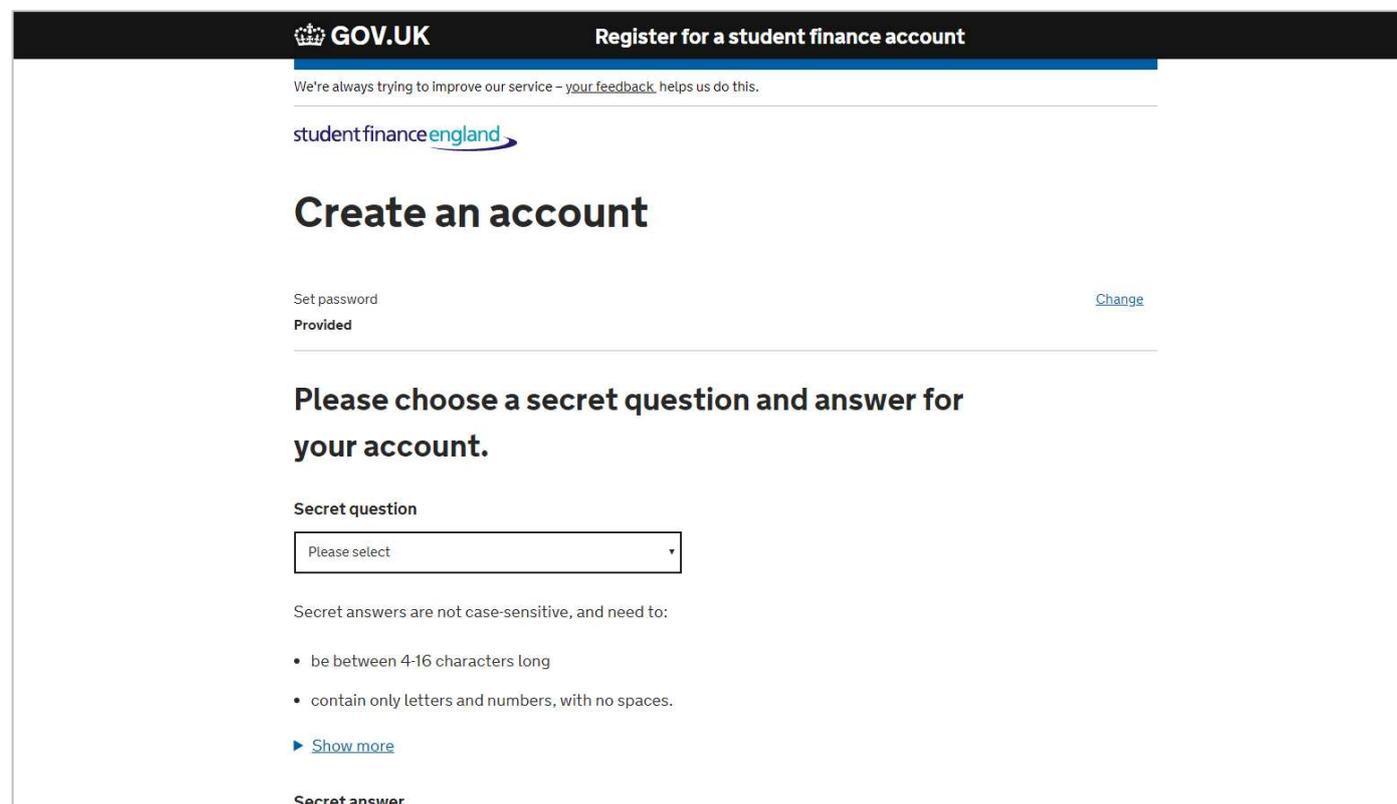
Contact Address [Change](#)

Contact Details [Change](#)

**Thanks, you now need to create a password and a secret answer for your account.**

[Continue](#)

8) Set Password /Security question and then click next.



**GOV.UK** Register for a student finance account

We're always trying to improve our service – [your feedback](#) helps us do this.

studentfinanceengland

## Create an account

Set password [Change](#)

Provided

**Please choose a secret question and answer for your account.**

Secret question

Please select ▼

Secret answers are not case-sensitive, and need to:

- be between 4-16 characters long
- contain only letters and numbers, with no spaces.

▶ [Show more](#)

Secret answer

9) Please read the terms and conditions, once you have done this click “Continue.”

Set password [Change](#)  
**Provided**

---

Set secret question and answer [Change](#)  
**Provided**

---

User verification  
**Provided**

---

## Do you agree to the Terms and Conditions of the site?

You must read and agree to the Terms and Conditions of using this site before we can create your account.

[Terms and Conditions](#)

Yes, I agree to the Terms and Conditions of the site

No, I don't agree to the Terms and Conditions of the site

[Continue](#)



10) At this point you will receive confirmation of your registration to Student Finance and will be given a “CRN Number”. Please take note of this as this will be required to login in future.

 Register for a student finance account

We're always trying to improve our service – [your feedback](#) helps us do this.

---



## Create an account

**You've successfully registered with Student Finance England** 

You can log in to your account using either your:

**Customer Reference Number (CRN):** XXXXXXXXXX

**Email address:** XXXXXXXXXX

You'll need your CRN if you have to call us, and when repaying your loan.

### About your account

1. You can now use your account to:
  - **apply** for student finance, or support an application
  - see any **outstanding information** you need to send us
  - **track** the progress of any student finance application
  - **view** payments and letters we've sent you.
2. As you'll be accessing your account throughout your studies and beyond, please remember